## Altice USA/Optimum Internet Service Improvements At The Hills and Society Hill February 9, 2021

The Bernards Township Utility Advisory Task Force ("Task Force") has today been advised by Altice USA / Optimum that the company is investing in The Hills and Society Hill to enhance its local network by adding capacity. It is the Task Force's understanding that increased internet usage, particularly since Covid-19, has made it necessary to add capacity to the system in order to meet the growing data demands of customers and enable the company to deliver reliable, high-speed broadband service. This work is underway and expected to be completed within the next three weeks. Residents in these locations should note that they may experience brief service interruption as the network enhancement is performed. If you live outside of the Hills area and are experiencing service issues, please contact Optimum directly at 866-950-3278.